



Now Accepting Credit Card Payments online at www.scfbins.com

South Carolina Farm Bureau Insurance is now accepting Visa and MasterCard payments via Internet. Just log on to www.scfbins.com and click on “*My Account.*” You will need your membership ID as well as your password.

If you do not already have a password you will need to create one by clicking on “*register*” under the “*Log In*” button on the left hand side of the screen. Once you have read the **Site Agreement**, click on “*I Agree*” to continue or “*I Disagree*” to cancel the registration process. If you have agreed to continue you then will need to fill out the **My Account Registration Form**. After you have filled in the necessary information, click on the “*Register*” button. You will be transferred to the Account Summary page and the registration process is complete.

Once you have entered your membership ID and password and have clicked “*Log In,*” you will be transferred to the Account Summary page. Only policies which have a current billing amount will have a “*Make Payment*” button. Click on the “*Make Payment*” button under the policy on which you currently owe premium. You then will need to enter your Visa or MasterCard number and the expiration date. After you have entered the required information, click on “*Continue with Payment.*” You will then see a confirmation screen, where you can make sure the correct information has been entered. If all the information displayed is correct and you wish to continue making your online payment, click on “*Continue with Payment.*” Your information will then be processed. Credit Card Payments made after 4:00PM Eastern Time or on a weekend day will be processed on the next business day.



New Anderson Claims Service Center Open for Business

South Carolina Farm Bureau Insurance (SCFBI) recently opened a claims customer service center in Anderson, located at 1304 Whitehall Road. The center provides claims handling for policyholders and claimants in Abbeville, Anderson, Oconee, and Pickens counties.

“We have high standards when it comes to customer service,” says Executive Vice President and CEO, Phil Love. “Whether you’re a current policyholder or not, when you visit us at our Anderson Claims Service Center you can expect fair, fast service.”

South Carolina Farm Bureau Insurance has been steadily expanding its network of claims service centers throughout the state. In addition to the Anderson customer service center, facilities are available in Charleston, Florence, Greer, Rock Hill, and Lexington. Adjusters in other parts of the state work out of the Farm Bureau county offices.

Policyholders can also call us toll-free at 1-800-799-7500 to report a claim or on our website.



Anderson Claims Service Center Staff pictured left to right: Adjuster Mike Rusher, Vice President of Claims Bill Courtney (State Office), Adjuster Richard Martin, Field Supervisor Joe Taylor, Office Claims Representative Cherly Muldoon, District I Claims Manager Mike Hooks (State Office), Claims Center Secretary Peggy Bowman, Adjuster Colliness Jones, Underwriter Jennifer Montgomery, Adjuster Shawn Desilets, and Appraiser Brad Sullivan.

